FAQs

Where would I find a UG/PG Academic Calendar?
Academic calendar (dmu.ac.uk), (download appropriate calendar).

What is ED2030 and how does it affect my studies?
Education 2030 (dmu.ac.uk)

Where can I find contact details for an academic?
Full listing of DMU academic staff

How do I book a workshop?
https://adhstudios.dmu.ac.uk

Please note - *Students are now able to book catch up or additional inductions and studio time online in a vast majority of ADH facilities. Workshop inductions are generally on a Wednesday afternoon, last between one and three hours and can generally be booked up to thirty days in advance.*

I have a finance query, who do I contact?
Income team (dmu.ac.uk)

My ID Card does not work?
Please email smartcards@dmu.ac.uk

My ID card does not let me access a room I need?
Please email details to proaccesscards@dmu.ac.uk
Telephone – 0116 250 6690

How do I make on-line payments for print/ on-line store etc?
Online payments (dmu.ac.uk)

I would like to change my address:
MyDMU

Where can I eat?
Food at DMU - where to eat and drink

How do I go about changing my name?
Policy on student names (dmu.ac.uk)

How do I access my Student IT Handbook?
Student IT handbook (dmu.ac.uk)

How can I find the DMU Student Technology Support Guides from the Library?
Home - Learning Technologies Student Help Guides - LibGuides at De Montfort University (dmu.ac.uk)
(Includes Turnitin, Blackboard, MS Teams, DMU Replay/Tool Guides/MS365 & more)

Useful central services contact details?
[Useful contacts for current DMU students](#)

How do I contact my own School Admin Team shared inbox?
- School of Fashion & Textiles: adhadmin-ft@dmu.ac.uk
- School of Arts, Design & Architecture: adhadmin-ada@dmu.ac.uk
- School of Humanities, Performance & Arts: adh-admin.hpa@dmu.ac.uk

I'm interested in doing a work Placement or working for the University, who do I contact?
[DMU Works](#)

De Montfort Students' Union:
[De Montfort Students' Union (dmu.ac.uk)](#)

How do I print out my HEAR Report?
[Higher Education Achievement Report (HEAR) (dmu.ac.uk)](#)

How do obtain a reference?
[Student records (dmu.ac.uk)](#)